LUCAS RAFAEL DA SILVA OLIVEIRA

Industrial Site Information Systems Specialist | *IT Support and Infrastructure*

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Rio de Janeiro, RJ – Brazil | Available for on-site, hybrid or remote

PROFESSIONAL SUMMARY

IT professional in training (Associate degree in Systems Analysis and Development – Estácio), with hands-on experience in technical support, troubleshooting and root-cause analysis, systems development and code review. Regular use of generative AI to accelerate diagnostics, code reviews and technical documentation. Intermediate English, used in technical meetings with international teams.

WORK EXPERIENCE

Full Stack Developer – Logistics & Finance ERP

Freelancer | *May/2025 – present* | *Remote*

- Team development of a modular ERP for logistics and financial control for a supermarket chain and transport company
- Stack: HTML, JavaScript, React, Node.js, Java
- Quality testing (QA), bug hunting and code reviews with AI support

Code Reviewer

Freelancer | *Jan/2025 – present* | *Remote*

- Code review for developers and international teams (NDA)
- Fixing functionality issues across multiple programming languages

Full Stack Developer – Psychometrics System

Freelancer | *Mar/2024 – present* | *Remote*

- Platform for clinical patient analysis in psychology clinics
- HTML, React, Node.js, Angular, SQL database; data and statistics gathering

Events Assistant

Rio Ita Ltda – CLT | *May/2026 – present* | *São Gonçalo, RJ*

- Support for event organisation and execution; operational and technical support to teams

Arts Instructor (Theatre)

Prefeitura de Maricá | *Mar/2024 – May/2025*

- Interfronteiras Brazil–Germany programme with German Consulate and Goethe Institut
- Communication with international teams in English

Projectionist and Technical Support

CECIP – Cinema Henfil | *Jan/2024 – Mar/2024* | *Maricá, RJ*

- IT technical support (Windows/Linux) and equipment maintenance
- Diagnosing and resolving failures in projectors, audio equipment and systems

Cultural Producer and Technical Assistant

Studio Criação Filmes | *Jan/2023 – Dec/2024*

- Technical support (projectors and sound desks) and audiovisual event production

Social Educator / Theatre Teacher

CADEVISG | *Oct/2022 – Dec/2023* | *São Gonçalo, RJ*

- Multidisciplinary team coordination, report writing and team meetings

EDUCATION

Associate degree in Systems Analysis and Development – Estácio (in progress)

Bachelor's in Software Engineering – Estácio (on hold)

Bachelor's in Theatre – Estácio (completed)

CERTIFICATIONS

Technical Support Fundamentals – Google (2026)
Foundations: Data, Data, Everywhere – Google (2026)
Courses and workshops in Theatre of the Oppressed – CTO and IFF

TECHNICAL SKILLS

Support & Infrastructure: Windows, Linux, technical support, troubleshooting, root-cause analysis, computer networks, equipment maintenance, IT infrastructure operations
Data: SQL, data processing, data visualisation, spreadsheets, data ethics
Development: Java, Python, JavaScript, React, Node.js, Angular, HTML, Spring Boot
Processes: Scrum, requirements gathering, technical documentation, quality assurance (QA)
AI & Automation: generative AI for diagnostics, code review and documentation
In development: VMware, Centreon/Zabbix, ITIL/Change Management, cybersecurity, Power BI

LANGUAGES

Portuguese (native) English (intermediate) German (basic) Spanish (basic)